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**By Patricia Keehley**

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PATRICIA KEEHLEY has more than twenty years of public and private sector management experience that includes numerous benchmarking projects. She is the founder of the

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Best Practices for Achieving Performance Breakthroughs. 2nd Edition. ID: 2218199; May 2008; Benchmarking in the Public and Nonprofit Sectors provides new tools,

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Transcript of SPPS 201. Abercrombie, N. N., Patricia Keeley (2008). Benchmarking in the Public and Nonprofit Sector . Best Practices for Achieving Performance

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Current Literature. Allen, Joseph C. Achieving Accountability in Higher Education: Keehley, Patricia., Neil Abercrombie.

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